

Ian Hopkins-Campbell

<http://sites.google.com/iancampbellit>

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Dedicated IT professional with varied skill set and great attention to detail. Excellent knowledge of computer systems and networks. Ready to incorporate skills, experience and education to contribute to the success of your organization.

SKILLS

- Exchange Server and Windows Server
- Apache Web Server (LAMP)
- Network and Computer Security
- Visio
- LANs/WANs
- Active Directory
- Windows, Mac OS and Linux
- System and Network Administration
- Hardware and Software
- Nuxeo and Nagios
- Project Management
- Mobile Computing
- Cloud Computing
- Troubleshooting and Disaster Recovery
- Enterprise Application Support
- Service, Asset and Support Management
- Virtualization
- Unified Communications and Mobile Computing
- Network+, A+, Security+, Linux+, CCNA, MCSE
- Office 2013

EDUCATION

BS Information Technology Management, Rasmussen College, Lake Elmo, MN March 2015

Graduated Summa cum Laude - **GPA: 3.90**

AAS Information Systems Management Network Administration, Rasmussen College December 2010

AAS Information Systems Management Network Security and Forensics, Rasmussen College December 2010

EXPERIENCE

Information Technology Technician, Laptop Chips, Roberts, WI August 2017 - February 2019

- Configure new Gateway, IP Address, Netmask, and host name on printers
- Scan and sort Cisco switch + switch module and Cisco gateway serial numbers in Laptop Chips database
- Test used Lenovo monitors using Microsoft Paint
- Reformat hard drives by deactivating file system encryption using google server bios
- Delete Cisco IOS, NVRAM, and other files off used switches and Cisco 1900 routers
- Dismantled the RAM, battery, heat sinks, CPU, and motherboard from several HP Proliant BL460 & Cisco UCS-B250 servers and reassembled the case.

Desktop Support Technician Intern, Baldwin Area Medical Center, Baldwin, WI May 2016 - July 2016

- Checked new printers for proper operation and IP addresses
- Added network printers and local printers in system
- Used Putty and Telnet in a remote desktop session to access a Cisco Catalyst 2960 switch change ports for VLAN

Desktop Support Technician Intern, PulaTech, Hudson WI December 2015 - January 2016

- Installed Ubuntu Server 14.10.3 Apache, SAMBA server and OpenSSH Server
- Created Ubuntu administrator accounts, redesigned file for gateway and domain controller IP addresses
- Formatted and installed Windows 10 Enterprise and Windows Server 2012 R2
- Setting group policy drive letter for Netgear ReadyNAS
- Created tutorial for Windows, Android and iPad

Data Entry Technician, PC Network Services, Stillwater, MN May 2007 - March 2008

- Installed CentOS 5.0 and LAMP web server
- Added categories and products to osCommerce and eCommerce websites